



Patricia A. Limbrick
Operations Manager
Office of the Ombudsman



Patricia A. Limbrick serves as Operations Manager in the Ombudsman's Office within the Office of the Comptroller of the Currency. She is responsible for all aspects of the daily management of the office, including planning, implementing, and administering functional and operational matters. She also provides support to the Customer Assistance Group (CAG) within the office by managing the processing of incoming complaints.

In 1998, Ms. Limbrick accepted a position in the CAG unit as a Complaint Analyst – serving as a liaison between the office and the bank supervision staff to identify, monitor, and report on trends and risks in complaint data to be used in the supervisory process.

Prior to serving in that position, she was appointed Executive Assistant to the Ombudsman – administering the daily operations of the Ombudsman's Office and supporting the activities of the two distinct units of the office: national bank appeals process and the customer assistance group.

Ms. Limbrick joined the OCC as a field examiner in Houston in 1978 and became a commissioned national bank examiner in 1982. She examined community and mid-size banks and participated in Large Bank examinations within and outside the OCC's Southwestern District.

Ms. Limbrick has an M.B.A. in Banking and Finance from Texas Southern University.